

Wallis Lake Tourers Travel Club Inc.
Hosted by *Guided Journey's with Tuncurry Coach Tours*



Experience the Difference !

For all Wallis Lake Tourers Travel club Membership enquiries please contact **Kayleen McGowan (0416 184 684)**

- **Travel Club Enquires** wallislaketourerstravelclub@outlook.com
- **Trip Bookings and enquiries** info@tuncurrycoaches.com.au
- **Adam & Lisa's Mobile** 0412 647 790

Newsletter No. 300 March 2024

Qld's Scenic Rim- Due 16th March 2024

Uluru and the Red Centre – Due 17th March

Sydney Overnighter- OVERDUE

Broome 2nd instalment – Due 14th April

Next meeting is on Tuesday APRIL 9th 2024 - 10.00am for a 10:30 start the TUNCURRY MEMORIAL HALL

Dates for 2024 Travel Club Day Trips

Mon 29th April (Elay Hightea & Airs of Lochinvar)
Mon 24th & Fri 27th May (Tea Gardens and Nelson Bay)

Tuncurry Coach Tours Bank Details

Name: Tuncurry Coach Tours
BSB: 062603 **ACC:** 10646027
(Reference your name and trip)

Note:

All overnight trips will require a **\$300 non-refundable deposit** on booking with final payment being due **2 months out from travel.**

***Money can not be transferred to other trips ***
Cheques will only be accepted at Travel Club Meetings and should be made payable to Tuncurry Coach Tours.

EFTPOS, Bank deposit and payments over the phone are our preferred payment methods. If wanting to make payment by any of these methods please call... Adam or Lisa on 0412 647 790

What has been happening since we last met?

Fort Scratchley Day trip- Wednesday 14th February 2024

Newcastle is steeped in heritage and culture, historic architecture, a thriving arts scene and a community proud of its past. Perched proudly above Nobbys Beach, overlooking the harbour and Nobbys Head, Fort Scratchley sits grandly up on Signal Hill in Newcastle's East End. With beautiful clear skies, we arrived at the headland and relaxed with another yummy morning tea, before we embarked on a guided tour of the beautifully preserved at 140 years old, Fort Scratchley. The tour guides delivered a fantastic perspective and informative session as we weaved our way through the tunnels underground. We learnt about the Fort's involvement in World War II, and its place in the history books. It was the first and only Australian Fort to return fire on an enemy ship during a time of war. After the cannon fire at 1pm, we made our way to lunch on the Water at Honey Suckle at the Queens Wharf Hotel.

The Mighty Murray Princess Cruise 18th -24th February 2024 7 Days & 6 nights

Finally, we made it on the Murray Princess which has been put off since 2019!! 34 excited travellers were delivered to the Newcastle airport for their direct flight to Adelaide where we spent our first night together. The next day we enjoyed a little sleep in and some free time in the CBD before our transfer to Mannum to board the Murray Princess. As soon as we boarded, we were shown to our rooms and began to unwind as we floated on down the River. The food, the entertainment and off shore tours were all memorable and the service on board was refined and professional. Tuncurry Coach Tours surely left their mark on board the Murray and we can assure the crew were sad to see our crew depart on the past day. Our final night was spent in Adelaide before our flight home.

The Riverboat Postman Run 28th February 2024

For the 3rd time, we headed on down to the Riverboat Postman Run on the Hawkesbury River. With another full coach we made our way to Brooklyn for a 3 hour cruise with Morning tea, Ploughman's lunch and excellent commentary of the local area and waterways. This tour always lives up to its expectations and never disappoints.

Grossmann House & Donarch Fine Chocolates Thursday 7th March 2024

Another successful day trip was enjoyed last week as we headed on down to Maitland to visit 'A distinguished heritage home that truly captures the prosperity of Victorian-era Maitland'.

The National Trust volunteers put on an amazing morning tea in Brough House for us, before splitting into 3 groups. Each group had their very own tour guide for Grossmann House that passionately shared their knowledge and love for these old buildings, that have been lovingly preserved for the public. Keeping up with the style of the tour we headed to a good old country pub for lunch at the Heddon-Greta Hotel before ending the day with none other than chocolate and plenty of it too! Donarch Fine chocolates have recently opened their factory in Kurri Kurri and they delivered us with a behind the scenes look at the production room before a tasting and time to purchase their goodies. A very well received tour.

We look forward to seeing those of you that are booked on our Silo & Opal trail on Thursday. Lisa and Adam xxx

All day trip bookings require a 50% non-refundable deposit at the time of booking. Withdrawing from a day trip will incur a minimum loss of deposit. Final payment due 1 month prior to departure. No refunds will be given if withdrawing 7 days or less from all day trips. Like all trips, day trip itineraries are subject to change due to unforeseen circumstances.

Elay High tea & Airds of Lochinvar (still seats available)

Monday 29th April 2024

Enjoy the tradition of high tea that the Duchess of Bedford would approve! With fine China and a house created menu at Branxton's Elay House. Sit back and be spoilt as you share towers of fine treats amongst friends. We will also visit a store that has been operating since the 1970's selling a diverse range of country and urban clothing, footwear and accessories. Available are a huge range of iconic brands such as RM Williams, Akubra, Levi's, Thomas Cook, Wrangler, Ariat, Yeti and many more. There is something for everyone at Airds of Lochinvar, from the young to the young at heart!

Day trips cost includes, Coach transfers, guide, High tea, Visit to Airds and travel club prizes.

Approx Departure times:

Cost: \$160 per person

Club Forster 8:00am Polynesian Village Golden Ponds Forster Keys Evermore Tuncurry Coach Stop Nabiac

Departure times will be advised via text a few days before the trip

Tea Gardens Ferry & Nelson Bay Day Out Friday 24th May 2024 (sold out) & Monday 27th May (15 seats left)

Over 30 years ago, Tea Gardens ferry began making trips between Tea Gardens and Nelson Bay. This relaxing 1 hr ferry ride, captures the beautiful scenery along the Myall Lakes and Port Stephens. Once we arrive at the Nelson Bay Marina, we will head into the comfort of the Information Centre for an exclusive session with one of Nelson Bay famous characters, John Stinker Clarke. John is a retired school teacher who has lived in Fingal Bay for over 40 years. He has a genuine love and respect for the area which becomes obvious if you read his weekly Port Stephens 'Examiner' fishing column or listened to his reports on ABC Radio. In John's unique way, he will deliver a very entertaining view of Nelson Bay and the history of the area. Lunch will be provided at the Nelson Way Restaurant for you also before free time in the Nelson Bay main street and tourism precinct.

Cost Includes: Morning Tea, Lunch, 1 hr with John Stinker Clarke, Tea Gardens Ferry, Nelson Bay Free time, Coach Transfers, Tour guide

Approx Departure times:

Cost: \$130 per person

Club Forster 7:45am Polynesian Village Golden Ponds Forster Keys Evermore Tuncurry Coach Stop Nabiac

Australian Quilt Show & Craft Fair 2024

Saturday 6th July 2024

ICC Darling Harbour, Sydney

Australia's biggest craft event, open to the public"

The Craft & Quilt Fair is a must-visit for craft enthusiasts. Explore a wide range of crafts, learn new techniques, and discover the latest products. Don't miss the Australian Quilt Show in conjunction with the fair. There will be daily demonstrations and learning sessions to enhance your crafting skills and try new products. The Craft & Quilt Fair is Australia's beloved craft event, offering a showcase of new craft trends, learning opportunities, shopping, over 100 exhibits and an impressive quilt show. You will arrive at 10:00am and depart the fair at 2:00pm with approx arrival back to Nabiac by 6:00pm

Cost Includes: Coach Transfers and ticket admission (lunch is own expense on the day)

Approx Departure times:

Cost: \$120 per person

Club Forster 5:30am Tuncurry Coach 5:40am Nabiac 6:00am

Live Shows-

\$100 deposit for shows is required as a non-refundable payment at the time of booking to secure your tickets. Final payment is due 1 month before. Withdrawing from a show, will result in a loss of deposit. Your ticket is transferable but must be organised by the original ticket holder. Tuncurry Coach Tours will not find you a replacement.

Grease the Musical -SHOW 1 & SHOW 2 Wednesday 27th March & 1st May 2024 (SOLD OUT) 1pm Matinee Show Capitol Theatre

The No. 1 Party Musical GREASE returns to the Australian stage in a new, multi-million-dollar live production. Starring **Joseph Spanti** as *Danny*, **Annelise Hall** as *Sandy*, **Patti Newton** as *Miss Lynch*, **Jay Laga'aia** as *Vince Fontaine* and **Marcia Hines** as *Teen Angel*. Featuring dazzling costumes and all those unforgettable songs including: *Summer Nights*, *Sandy*, *Hopelessly Devoted to You*, *You're The One That I Want*, *Greased Lightnin'*, and *Grease is the Word*. Get ready to dust off your leather jackets, pull on your bobby-socks as "bad boy" Danny and "the girl next door" Sandy fall in love all over again.

Cost \$210 pp Includes, Transfers, Ticket & Chinese Banquet

Dinner Pick up times: Club Forster 6:50 am Tuncurry Coach Stop 7:00am Nabiac 7:20am

Death of Salesman Wednesday 29th May 2024 1pm Matinee Show Theatre Royal

Emmy®, Golden Globe® and Tony Award®-winner **Anthony LaPaglia** stars in the critically acclaimed production & hailed as one of the greatest plays of the 20th century – Arthur Miller's *Death of a Salesman*. *Death of a Salesman* is simply one of the most profound and moving works on the pursuit of success and the post-war American Dream. Experience this timeless Pulitzer Prize-winning masterpiece that has captivated audiences for generations in this once-in-a-lifetime theatrical event.

Cost \$230pp Includes, Transfers, Ticket & Chinese banquet Dinner

Pick up times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

Chicago SHOW 1 (SOLD OUT) Wednesday 12th June 2024 1pm Matinee Show Capitol Theatre

Murder, greed, corruption, exploitation, adultery, treachery... and All That Jazz... so begins the international multi-award-winning musical, CHICAGO. The longest-running musical on Broadway, this scorching hot masterpiece is coming to Sydney. Created by the musical theatre talents of John Kander, Fred Ebb and legendary choreographer Bob Fosse, it's no wonder CHICAGO has been honoured with 6 Tony Awards®, 2 Olivier Awards, and a Grammy®. With a glittering score that includes "All That Jazz" and "Razzle Dazzle", CHICAGO truly is "sexy, pin-sharp and flawless" Sydney Morning Herald. The original and the best, CHICAGO is back. It would be a crime to miss it!

Cost \$230pp Includes, Transfers, Ticket & Chinese banquet Dinner

Pick up times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

Chicago SHOW 2 (4 tix left) Wednesday 19th June 2024 1pm Matinee Show Capitol Theatre

Murder, greed, corruption, exploitation, adultery, treachery... and All That Jazz... so begins the international multi-award-winning musical, CHICAGO. The longest-running musical on Broadway, this scorching hot masterpiece is coming to Sydney. Created by the musical theatre talents of John Kander, Fred Ebb and legendary choreographer Bob Fosse, it's no wonder CHICAGO has been honoured with 6 Tony Awards®, 2 Olivier Awards, and a Grammy®. With a glittering score that includes "All That Jazz" and "Razzle Dazzle", CHICAGO truly is "sexy, pin-sharp and flawless" Sydney Morning Herald. The original and the best, CHICAGO is back. It would be a crime to miss it!

Cost \$230pp Includes, Transfers, Ticket & Chinese banquet Dinner

Pick up times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

The ODD couple Thursday 11th July 2024 (SOLD OUT) 2 pm Matinee Show Theatre Royal

It started as a play and Broadway, a movie and a TV series followed and the whole world laughed. Now, laugh all over again with this hilarious new Australian stage production of *The Odd Couple*. Felix and Oscar, two divorced men, decide to share an apartment. The only problem is they're as different as chalk and cheese. Australia's stage legends **Shane Jacobson** (*Kenny*, *Hairspray*) and **Todd McKenney** (*WICKED*, *Hairspray*, *Shrek*) will leave you in stitches as Shane plays Oscar the cigar smoking compulsive slob and Todd plays the hyper-allergic pernickety Felix. Don't miss the most famous mismatched duo in comedy history. The characteristics that drove each of them to leave their wives soon have them at each other's throats in this classic comedy.

Cost \$210pp Includes, Transfers, Ticket & Dinner on way home

Pick up Times: Club Forster 7:50am Tuncurry Coach Stop 8:00am Nabiac 8:20am

Sister Act- Musical Comedy Wednesday 28th August 2024 1 pm Matinee Show Capitol Theatre

Praise be! The habit is coming to Australia.

Don't miss 2024's musical comedy sensation, the Broadway and UK smash hit musical *Sister Act*. Direct from London's West End, **Sister Act** opens at the Capitol Theatre in August. Disco diva Deloris' life takes a surprising turn when she witnesses a murder. Placed under protective custody she is hidden in the one place she shouldn't be found – a convent! Encouraged to help the struggling choir, she helps her fellow sisters find their true voices as she unexpectedly rediscovers her own. Based on the iconic film starring Whoopi Goldberg and featuring original music by Tony® and 8-time Oscar® award-winner Alan Menken (Disney's *Aladdin*, *Enchanted*) and songs inspired by Motown, soul and disco, this heavenly musical is joyous and uplifting in equal measures.

A musical sent from above, **Sister Act** is the brilliant, must-see show which raises the spirits and warms the soul time after time.

Cost \$210pp Includes, Transfers, Ticket & Dinner on way home

Pick up Times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

Sunset Boulevard at the Opera House (4 tix left) Wednesday 25th September 2024 1pm Matinee Show

Sunset Boulevard weaves a magnificent tale of faded glory and unfulfilled ambition. Having been discarded by Hollywood with the advent of "talkies", legendary silent movie star **Norma Desmond** is tortured by her longing for a return to the big screen. When she meets struggling Hollywood screenwriter **Joe Gillis** in a dramatic chance encounter, their subsequent passionate and volatile relationship leads to an unforeseen and tragic conclusion. **Norma Desmond** is one of musical theatre's greatest roles and it requires a true legend to fill her shoes. Prepare to be blown away with the quality of this show at the amazing Opera House

Cost \$290pp Includes, Transfers, Ticket & Chinese banquet Dinner

Pick up times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

All overnight Tours incur a non-refundable, non-transferable deposit at time of booking.
Please read full terms and conditions prior to booking

NSW Silo's & Opal's Tour (Refer a friend to receive a discounted tour) 14th – 21st March 2024 8 Days & 7 nights

In 2024 we will be heading back to the Ridge, famous for its Opals but in addition to the fossicking, hot artisan baths and good old country hospitality, we will be also including a NSW art trail where we will visit some of the amazing silo's, murals and painted water tanks that draw in tourist's from all over the world. On this this tour we will visit **Gunnedah, Barraba, Lightning Ridge, Brewarrina, The 'Back o Bourke', Cobar and Dubbo** just to name a few. This tour is rustic, remote and inspiring as we visit and support regional NSW and the artworks that put these towns back on the map. FREE GIFT WITH EACH BOOKING **Cost \$3180 twin / single extra \$790**

'Sydney Overnighter' featuring Cockatoo Island, Ramses & the Pharaohs & May Gibbs 4th-5th April 2024 2 Days & 1 night

If you are looking for a short escape and enjoy learning about History, Culture & Arts, then this is a great tour for you! Join Lisa & Adam as we take you to Sydney to experience 2 days, visiting places that showcase modern and ancient history & local arts. On this tour we will visit Neutral Bay to stop in at 'Nutcote' The home of **May Gibbs and her friends 'Snugglepot and Cuddlepie'**. A tour of her property and a lovely lunch will be shared on the property overlooking the Harbour. We will also make a stop in at the Australian Museum, where you will have access to see **Ramses and the Gold of the Pharaoh's Exhibition**. We will spend the night at **West Hotel with a 2 course dinner** before waking the next day and boarding the ferry to **Cockatoo Island for an Island Highlight tour and lunch**.

(sold out) Cost \$750 twin/ single extra \$125

Old's Scenic Rim & Hinterland Getaway 6th -10th May 2024 5 Days & 4 nights

Queensland's Scenic Rim region is known as a thriving rural paradise set in the foothills of the Great Dividing Range and surrounded by World Heritage-listed national parks. Home to a population of more than 40,000 the region covers 4254sq km and is an hour inland from the Gold Coast. The Scenic Rim is an exciting destination for tourism, art, food, outdoor adventure, walking, water sports and rural enterprise. On our 5 day tour, we will explore nature and feast on award-winning food and wine, visit **Summerland Camel farm, Kooroomba Vineyard and Lavender Farm, Towri Sheep Cheeses, Moogerah Dam, Mount Tamborine, Overflow Estate, Woolgoolga Sikh Museum & let's not leave out VIP seats to Outback Spectacular!**

Cost \$2070 twin / single room extra \$450

The Red Centre Experience (Only 5 rooms left) 17th – 22nd May 2024 6 Days & 5 nights

If you missed out on our 2023 tour to Australia's Red Centre, now is your chance to tick off that bucket list destination! With return flights included, we will arrive in Uluru ready to take in the beautiful landscape and rich Aboriginal culture. Over the 6 days, we will travel to the base of Uluru, hear Aboriginal Tjukurpa stories & visit the Mutitjulu Waterhole. We will enjoy nibbles and sparkling wine with the famous Uluru sunset before enjoying a BBQ set amongst the red sand dunes. We will learn the connection between art and culture with a hands on painting session and travel to Kata Tjuta (the Olgas) for a spectacular sunrise viewing. This year we are also heading to Alice Springs for 2 nights so we can participate in a full day tour of the West MacDonalld Ranges including Simpsons Gap, Standley Chasm, Ormiston Gorge & Glen Helen. A beautiful farewell dinner under the stars with entertainment will also be included at the award winning Earths Sanctuary on our last night. There are just too many highlights to mention!

Includes return flights ex Sydney

Cost \$4850 twin single room extra \$1080

Holly in the Hills at Dorrigo 26th-27th June 2024 (Sold out) / 3rd- 4th July 2024 (sold out) 2 days & 1 night

Cost \$660 twin / single room extra \$80pp

The Best of Broome featuring Horizontal Falls and Cape Leveque (3 seats left) 29th July – 6th August 2024 9 days & 8 nights

It is finally here.... We are heading to W.A! Part 1 of our Western Australia 2024 touring, will see us visiting the best parts of Broome, showcasing its beautiful western coastline, history and culture. With flights included, we will spend 6 nights visiting and touring in and around Broome. Some highlights of this tour include a **Broome Town tour**, a visit to **Cygnets Bay Pearl Farm with a pearl luggers tour**, beautiful **Cable Beach with optional camel ride**. **Beagle Bay Church Alter, Malcolm Douglass Crocodile farm, a full day seaplane ride over the Horizontal falls with a cruise and lunch, sight-seeing in Cape Leveque and a full free day to spend in Broome and their night markets.**

Includes return flights ex Sydney, pre & post accom in Sydney

Cost \$7130 twin / single room extra \$1220pp

Cape York Expedition (Sold Out) 28th Sept- 7th Oct 2024 10 days & 9 nights

Places we will visit: **Cairns | Cape Tribulation | Cooktown | Lakefield National Park | Musgrave Roadhouse / Weipa / Bramwell Station| Seisia | The Tip | Torres Strait Islands | Thursday Island**

Cost \$7630pp twin / single room extra \$1500

Includes, Accommodation, Return airfares, Transfers, entries, tours and most meals as per itinerary. Please read full itinerary before booking

Perth & the Wildflowers featuring the Pinnacles & Rottnest Island 27th Oct- 6th Nov 2024 11 days & 10 nights

Western Australia Part 2 is here!! This time we will be exploring the very best of Perth, the stunning Wildflowers, Margaret River and also featuring the Pinnacles & Rottnest Island!!!. Not only that, if you are booked on our W.A part 1 tour of Broome, you will be entitled to our W.A loyalty reward with a big saving on this Perth trip! Join us for this fully Guided Journey as we explore the best that Perth has to offer. With welcome and farewell dinners, scenic cruises and several local guides throughout the tour this will be a trip with that extra special touch.

Includes return flights ex Sydney, pre & post accom in Sydney

Cost \$6400 twin / single room extra \$1270pp

W.A Loyalty reward discount price -\$400pp (If also booked on Broome)!!!

Tour Participation Conditions

Since the first day of operation in 1993, Tuncurry Coach Tours have been providing coach tours all over Australia.

Now celebrating its 30th year of operation, we reflect on how Tuncurry Coach Tours has grown into an exceptional business with a strong reputation for delivering unique and memorable travel experiences that we are extremely proud of.

Tuncurry Coach Tours understand that Travel, Safety and Care are inseparable. So when you book with Tuncurry Coach Tours, you are booking with the reassurance and peace of mind that you will receive the best 'Guided Journey' that we can offer.

As a small, husband & wife tourism business, we pride ourselves on the level of care and attention to detail that is given to every passenger and itinerary, on every trip. We are constantly, evolving, improving and broadening our service and have become more than just a coach business. We are a Guided Journey! We set ourselves above the rest and offer what other travel escorts don't.

At Guided Journeys with Tuncurry Coach Tours, you will experience the difference!

With an experienced coach driver and tour director on each trip, you will travel with ease knowing that everything is taken care of. There's no more thinking or worrying from the moment you step on board your tour. We take the worry out of holidaying.

From the very first day, you will feel like you are a part of a new travel family. You are listened to, cared for and included by not only the team but all members of the tour and by the last day you will have made some lasting friendships.

Our Guided Journeys are designed for those who want to see the best parts of Australia and enjoy making new friends. Each Tour is complete with amazing experiences, luxury transport, culinary delights, all-inclusive packages and ample time for relaxation, culture and heritage. You will receive excellent accommodation, 5 star service, heaps of fun, but most of all, participating in experiences that you will remember forever.

We can't wait to see you on board and welcoming you to our travel family.

Please familiarise yourself with the below *Tour Participation Conditions* to ensure you are prepared for your next Guided Journey.

Happy travels, Lisa & Adam

AGREEMENT: By paying the required deposit per person per tour to Tuncurry Coach Tours, you acknowledge that you have read, understood and accepted these Tour participation conditions along with the Booking terms and conditions, which make up the contract between you and Tuncurry Coach Tours.

TRAVEL INSURANCE: Travel insurance is highly recommended for all guests covering all applicable dates of travel with the Provider. This insurance should cover: trip interruption, personal injury, medical expenses, evacuation and repatriation cover including during pandemic events. The choice of insurer is yours but please be mindful that the availability of travel insurance and extent of cover is constantly changing. Tuncurry Coach Tours cannot be held responsible for your failure to obtain insurance which is appropriate, and we recommend you purchase your insurance at or soon after booking your trip. Tuncurry Coach Tours will not be held liable for any costs incurred by the guest resulting from their failure to obtain adequate travel insurance.

GUIDED HOLIDAYS: When touring with Tuncurry Coach Tours, you will be travelling by air-conditioned luxury motorcoaches, minibus or 4x4 vehicles, trains, cruises, ferries and intra-trip flights including light aircraft as described in the respective itinerary. Please note on some regional trips, transfers and sightseeing trips, a smaller motor coach without toilet facilities may be used. Toilets may be affected by higher altitude or extreme weather conditions such as freezing temperatures and for the comfort of those on board the motorcoach the toilets may have to be closed. In these circumstances, additional rest breaks will be incorporated into the itinerary.

TOUR PRICES: Prices are per person, based on two persons sharing a room with private bath or shower. If you are a single traveller, you will be required to pay the additional single supplement price as outlined on the itinerary.

ACCOMMODATION: The accommodation provided will consist of either one Double bed or two single beds depending on your booking. Every effort has been made to reserve rooms without stairs and with walk in showers; however, on some occasions, rooms with a shower over a bath is the only option available. Whilst these requests have been made to the suppliers, Tuncurry Coach Tours will not be held responsible for the allocation we have been given at check in.

Special room requests (Disabled rooms & lower-floor rooms) must be made at time of booking. Special room requests are not guaranteed and are based on availability at time of check-in. Many hotels, resorts and luxury tented camps are 100% smoke-free, including all guest rooms, restaurants, lounges, meeting rooms and public spaces. Smoking in a non-smoking room will result in a fine.

Tuncurry Coach Tours reserves the right to substitute accommodation which is of a similar standard when alterations to an itinerary occur. Please note that hotel room sizes, standards, facilities and services provided may vary from region to region and are often local in style and may not have air-conditioning.

MEALS: Most meals are included as detailed on all holiday itineraries. Where meals are not included, this will be at an additional expense to the traveller. All special meal requirements, including allergies, must be provided at time of booking and are passed on to the suppliers. Please note that requests are received on a request basis only. Tuncurry Coach Tours cannot assure that special meal requests will be fulfilled and will not assume responsibility or liability if requests are not fulfilled. If you have a severe allergy, it is the travellers responsibility to carry all medical equipment necessary if a reaction occurs.

LUGGAGE: Due to limited motorcoach capacity, a single bag is allowed not exceeding 23kg. Carry-on/hand luggage is restricted to one piece per person, not exceeding 7kg to fit under your coach seat or in the small overhead compartment. Carry-ons with telescopic handles and wheels will not fit in the overhead compartments or under seats and therefore, cannot be accepted as carry-on luggage. Carry-on/hand luggage handling is the responsibility of each guest and must be taken on and off the coach by you each day of the guided holiday. Please be advised that stricter luggage allowances may be in place for other methods of transportation such as flights and cruises. Please read each tour brochure for baggage limitations.

The weight indicated is in line with WHS regulations for lifting and at any time you may be asked to load or unload your own luggage. It is each passenger's responsibility to transfer their own luggage to and from hotel rooms. Our staff or fellow passengers are not responsible for carrying your luggage. Tuncurry Coach Tours shall not be liable for loss or damage to luggage or any guest's belongings. Guests should immediately report lost items to the Travel Director who will assist in completing a lost property form that can be used for an insurance claim.

TIPS: Tips are included in your full tour cost for services on all guided holidays, which include third party suppliers, coach drivers and guides. TIPS are not included for Tuncurry Coach Tours employees whose tips/gratuities should be extended on a voluntary, individual basis at the end of your holiday.

COACH SEATING: For all Tuncurry Coach Tours extended tours, passengers will participate in a daily seat rotation system to ensure that everyone enjoys a comfortable viewing tour. On the first day of the tour, a seat number will be drawn for each passenger (couples take one number). The following days of the tour each passenger will move to the next consecutive number which is randomly placed around the coach. It is required that each passenger remain in that seat for the full tour day. For day trips and shows, passengers will remain in their chosen seat number selected that morning when boarding the coach.

Tuncurry Coach Tours reserve the right to set aside seating for individuals on a case by case situation. This is at Tuncurry Coach Tours discretion and they will not tolerate complaints if your request is refused. This decision is based purely for the safety of the persons travelling. Please note: Tuncurry Coach Tours will not reserve seating for people that suffer from motion sickness. If you suffer from motion sickness it is the passengers responsibility to manage this with medication or similar. Tuncurry Coach Tours, pride ourselves on coaches that are clean and comfortable. To ensure this occurs we do not allow food or drink (bottled water excluded) to be consumed on the coach. In addition to this, should the ticket holder or any member of their travelling party lose control of their bodily functions including vomiting, urinating or defecating within the vehicle a cleaning fee will be charged of \$300 per event. If the resulting damage is such that the coach is unfit for use the following day/s additional charges will be incurred based on the cost or a replacement vehicle for that days event/s.

On a full coach the tour director, will advise which side of the coach will disembark at one time to ensure that the disembarking process is time efficient & safe. It is courtesy to remain in your seat until the end of disembarking if you need to access personal belongings from the overheads or if you have limited mobility.

FLIGHT SEATING: Tuncurry Coach Tours does not hold block space on any airline and does not assure seat availability for every single trip departure date. All flights are booked in a group allocation and at a group price. Not all airlines offer pre-assigned seats which will be at an additional expense. Seat assignments are not guaranteed and are subject to change without notice due to a schedule change, equipment change or other unforeseen circumstances. Seating is solely under the airline's control. Any additional charge imposed by airlines will be at the guest's expense.

Itinerary changes due to flight delays and schedule changes is solely under the airline's control. Tuncurry Coach Tours reserves the right to offer alternative schedules for itineraries affected by airline schedule changes and equipment. Flight delays, flight cancellations and schedule changes are the responsibility of the airline. Tuncurry Coach Tours will not be responsible or liable for such delays or rescheduling and extra charges. It is the guest's responsibility to request frequent flyer credit from the airline.

MINIMUM NUMBERS: All tours are based on a minimum number of persons travelling. If a trip fails to satisfy minimum numbers, the trip may be cancelled or rescheduled. If we are using a third party operator, they may reserve the right to back fill the tour with outside passengers to make up the minimum numbers.

HEALTH & MOBILITY: Tuncurry Coach Tours welcomes guests with additional needs or disabilities. Please note the following:

1. In purchasing your holiday, you attest that you are physically fit for it.
2. Guests must advise Tuncurry Coach Tours, at time of booking, of any physical, medical or other additional needs that require accommodating. At this time, Tuncurry Coach Tours will discuss the tour requirements with individuals. Tuncurry Coach Tours may exclude an individual from participating in a guided holiday or an activity if the individual's participation poses a threat to the health or safety of others. This decision, made solely by Tuncurry Coach Tours, to exclude an individual will be based on an individualised assessment based on reasonable judgment that relies on current medical evidence or on the best available objective evidence to determine the nature, duration and severity of the risk, the probability that potential injury will occur and whether reasonable modifications of policies, practices or procedures will mitigate the risk. No refunds will be given if the decision is made to exclude a guest.
3. Tuncurry Coach Tours do not provide personal devices (such as wheelchairs, hearing aids or prescription eyeglasses) or services of a personal nature (such as eating, toileting or dressing). A traveller who requires services of a personal nature (eating, toileting or dressing, as examples) should strongly consider bringing a companion to provide such assistance and must understand that fellow passengers or Tuncurry Coach Tours staff will not be available for such purposes. Tuncurry Coach Tours cannot guarantee disability access or accommodation for guests travelling on guided holidays.
4. Regrettably, motorised scooters are not allowed on guided holidays.
5. Some guided holidays include rough terrain, extensive walking over cobblestone streets, uneven pavement, steps and/or locations which may not be easily accessible by wheelchair & walkers. Please read the full itinerary before booking a tour.
6. Travel times on our trips vary from day to day depending on the destination. For your comfort we make regular stops and try to keep each section no longer than 2 hours. However, depending on your medical history, some people may be at risk of discomfort or deep vein

thrombosis (DVT) if they remain immobile for a long period on a journey. If you have had DVT, pulmonary embolism, a family history of clotting conditions, cancer, or treatment for cancer, stroke, heart or lung disease, or if you have had major surgery in the past three months, we recommend you consult your doctor before travelling.

7. All passengers will be required to fill out a Tuncurry Coach Tours Medical Form for all overnight trips, which can be used in an emergency situation, where an ambulance/medical specialist may need to be accessed. It is recommended that passengers carry any medical scripts/medications that may be used in an emergency whilst on tour.
8. Should an accident or incident occur, Tuncurry Coach Tours crew may administer first aid. A defibrillator is at all times carried on board our coach and may be used in the event of a major medical emergency to which clothing may need to be removed.

BEHAVIOUR: Tuncurry Coach Tours are here to provide the best services possible but in doing so we will not tolerate abusive or aggressive behaviour from our guests. We will terminate the holiday of guests who assault our staff, suppliers or fellow guests or who are abusive or aggressive to them and are generally affecting the enjoyment of others with their behaviour and you may be barred from future trips with Tuncurry Coach Tours. Full cancellation charges will apply and no refund will be made if you are removed from a tour. We shall have no obligation to pay compensation or meet any costs or expenses (including but not limited to alternative accommodation and return transportation arrangements) guest may incur as a result of the travel arrangements being terminated.

ITINERARY VARIATIONS: Tuncurry Coach Tours strives to improve trip itineraries, services and features. If improvements can be made, or if circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels. Certain activities may not be available due to seasonality or weather conditions or other circumstances beyond our control. If your enjoyment may be diminished by such limitations, please consider this before booking and ensure that you take these risks into consideration when booking your trip.

SAFETY: Where the guest occupies a motorcoach seat fitted with a safety belt, Tuncurry Coach Tours nor the coach organisation will be liable for any injury, illness or death or for any loss or damages or claims whatsoever arising from any accident or incident, if the safety belt is not being worn at the time of such an accident or incident.

HEALTH: If you fall ill whilst on a tour, you will be asked to remove yourself from the days touring or until need be to minimise exposure to the rest of the passengers and staff. No refund will be given for missing parts of the tour, unless Tuncurry Coach Tours are refunded. You may be asked to seek medical advice before rejoining the tour. If you have tested positive for Covid 19, you will need to remove yourself from the tour and arrange your own way home from the trip. This will be at the passengers personal expense. Anyone with cold or flu like symptoms will be asked to test for covid 19 and will be required to wear personal protective equipment, such as use of face-masks.

GROUP PHOTOS: We take the data privacy of our travellers and guests very seriously and are committed to abiding by the associated governing laws. Please be notified that from time to time our Travel Directors may organise group photo opportunities as part of trip experiences. This may also extend to candid photos taken throughout a tour. Such photos may be shared to our company social media channels such as Facebook, Instagram, Twitter, or LinkedIn. We will not share the image with anyone for any use other than for Company promotion. Please remove yourself from the group photos organised by the Director if you choose not to participate.

COMPLAINTS PROCEDURE: If you have a problem during your holiday, please inform Tuncurry Coach Tours immediately, who will try to make things right. It is important that you provide us the information quickly. Failure to follow this procedure may delay or deny us the opportunity to investigate and rectify the problem, which may affect the way your complaint is dealt with and your rights under this contract. In any legal action, arbitration, or other proceeding to enforce, interpret or construe the terms of this Agreement, or concerning any grievance relating to the trip, the prevailing party shall be entitled to recover actual reasonable attorneys' fees, costs and expenses.

Please note: The *Tour Participation Conditions* are related to coach travel etiquette and tour related information. Please refer to our Full booking terms and conditions before booking.

Revised 8th October 2023