

Club Old Bar Travel Club Inc.

Hosted by *Guided Journey's with Tuncurry Coach Tours*



Experience the Difference !

For all Travel Club enquiries please contact Adam McMahon (0412 647 790)

- Trip Bookings and enquiries info@tuncurrycoaches.com.au
- Adam & Lisa's Mobile 0412 647 790

Newsletter No. 12 May 2024

Chicago show 2 – Due by 19th May
Xmas in July- OVERDUE

The Odd Couple - Due by 11th June
Broome Final Payment – Due by 29th June
Cape York progress payment Due- 28th June

Perth 2nd payment due – 27th July
Cape York Final due 28th July
Sister Act - Due by 28th July
Sunset Boulevard - Due by 25th August

***Next meeting is on Tuesday June 11th 2024 –
for a 1:30 start at CLUB OLDBAR***

Dates for 2024 Travel Club Day Trips

Fri 31st May (Tea Gardens and Nelson Bay Day out)
Mon 1st July (See the sights, taste delights day trip)

Tuncurry Coach Tours Bank Details

Name: Tuncurry Coach Tours
BSB: 062603 ACC: 10646027
(Reference your name and trip)

Note:

All overnight trips will require a **\$300 non-refundable deposit** on booking with final payment being due **2 months out from travel.**

***Money can not be transferred to other trips ***

Cheques will only be accepted at Travel Club Meetings and should be made payable to Tuncurry Coach Tours.

EFTPOS, Bank deposit and payments over the phone are our preferred payment methods. If wanting to make payment by any of these methods please call...

Adam or Lisa on 0412 647 790

What has been happening since we last met?

Happy Mothers' Day to all our mums and nans

Elay High tea & Airds of Lochinvar

Thursday 11th April 2024

Tuncurry Coach Tours have done many a High Tea in our travel days and Elay House would have to be right up there with the best of the best operating in NSW. From the moment you enter Elay, you are transported into another world of luxury and refinement. Over 2 hours, we sat back and were spoilt as we shared towers of fine treats that were all made on site by our lovely host and owner Rachel, amongst friends. Do yourself a favour and get yourself to Branxton and experience a very special day out!

Grease the Musical - SHOW 2 1st May 2024

1pm Matinee Show Capitol Theatre

Our second trip to Grease the musical, was another success. Raving reviews about the performance were shared by all the passengers. It is really great to receive so many compliments from our new passengers also about how impressed and well organised our shows day trips are.

Qld's Scenic Rim & Hinterland Getaway

6th -10th May 2024

5 Days & 4 nights

Our 5 day tour to Queensland's Scenic Rim region was packed full of places to see and experience. On day 1 we visited the Woolgoolga Sikh Museum & temple, which was extremely interesting and inspiring. Entering the temple, shoes were removed, scarves covered our heads as we sat and learnt about Sikh beliefs and customs. We ended the day with an amazing cooked Indian lunch in the mess hall, which is open to the whole community and is all done for free! Our 4 nights were spent at the Royal Pines Resort on the Gold Coast and was a great base for our sightseeing each day. We managed to squeeze in some retail therapy at Harbour town, the Outback Spectacular show, on top of 2 days exploring areas within the Scenic Rim. Highlights of the tour were visits to Summerland Camel farm at Harrisville, Sunflowers on Kents in Kalbar, Towri Sheep Cheeses in Allenview, Mount Tamborine and Overflow Estate in Boonah.

Holidays Point Pick up: For all passengers who leave their cars at Hallidays Point Caravan Park for our extended tours, please be aware that these spots are limited and the concrete car park area is not guaranteed for each trip. Parking of course is also at your own risk. In the past the owners have generously provided these parking spots for us for free and at times, we are using these spaces for well over a week. As a good will gesture, Tuncurry Coach Tours will now be asking for parking donations of a gold coin donation per night stay that we will pass on to the owners at the end of each trip. Please see Lisa or Adam if you have any concerns about this. Alternately, if you prefer to arrange to be dropped off and picked up from the caravan park, this is also more than welcome and free of charge.

We look forward to seeing those of you that are booked on our Uluru tour this Friday. Lisa and Adam xxx

All day trip bookings require a 50% non-refundable deposit at the time of booking. Withdrawing from a day trip will incur a minimum loss of deposit. Final payment due 1 month prior to departure. No refunds will be given withdrawing 7 days or less from all day trips. Like all trips, day trip itineraries are subject to change due to unforeseen circumstances.

Tea Gardens Ferry & Nelson Bay Day Out (4 spaces left)

Friday 31st May 2024

Over 30 years ago, Tea Gardens ferry began making trips between Tea Gardens and Nelson Bay. This relaxing 1 hr ferry ride, captures the beautiful scenery along the Myall Lakes and Port Stephens. Once we arrive at the Nelson Bay Marina, we will head into the comfort of the Information Centre for an exclusive session with one of Nelson Bay famous characters, John Stinker Clarke. John is a retired school teacher who has lived in Fingal Bay for over 40 years. He has a genuine love and respect for the area which becomes obvious if you read his weekly Port Stephens 'Examiner' fishing column or listened to his reports on ABC Radio. In John's unique way, he will deliver a very entertaining view of Nelson Bay and the history of the area. Lunch will be provided at the Nelson Way Restaurant for you also before free time in the Nelson Bay main street and tourism precinct.

Cost Includes: Morning Tea, Lunch, 1 hr with John Stinker Clarke, Tea Gardens Ferry, Nelson Bay Free time, Coach Transfers, Tour guide

Approx Departure times:

Cost: \$130 per person

Clifton 8:00am

Banyula 8:10am

Club Old bar 8:15am

Nabiac 8:45am

See the Sights, Taste delights Day trip

Monday 1st July 2024

Sometimes all we need is a relaxing day out! Well, this day trip is just that.

Sit back and take in the sights as we head up the coast to explore a few hidden gems along the way. Our first stop is for morning tea at Moorland Cottage, where we will sink our teeth into the best scones on the coast!

Our next leg of the journey takes us to a little seaside fishing village on the coast called Hat Head. You will have some time to stretch your legs & take in the beauty of it's stunning waterways and walks. Back on board, we travel into Gladstone, where we will enjoy lunch at the Old Bank Restaurant on the banks of the Macleay River. During lunch, the owners will give a talk about the history of the town and the Old bank Restaurant. With full bellies, we venture into Crescent Head for a scenic drive around the headland before making our way home. What a wonderful way to spend a winters day.

Day trip includes: Morning Tea Moorland Cottage cafe, Scenic Guided Tour through Hat Head, Crescent Head & Gladstone, lunch and talk at the Old Bank Gladstone, Coach transfers.

Cost \$120pp

Clifton

Banyula

Club Old bar

Departure times will be advised via text a few days before the trip

Australian Quilt Show & Craft Fair 2024

Saturday 6th July 2024

ICC Darling Harbour, Sydney

Australia's biggest craft event, open to the public"

The Craft & Quilt Fair is a must-visit for craft enthusiasts. Explore a wide range of crafts, learn new techniques, and discover the latest products. Don't miss the Australian Quilt Show in conjunction with the fair. There will be daily demonstrations and learning sessions to enhance your crafting skills and try new products. The Craft & Quilt Fair is Australia's beloved craft event, offering a showcase of new craft trends, learning opportunities, shopping, over 100 exhibits and an impressive quilt show. You will arrive at 10:00am and depart the fair at 2:00pm with approx arrival back to Nabiac by 6:00pm

Cost Includes: Coach Transfers and ticket admission (lunch is own expense on the day)

Approx Departure times:

Nabiac 6:00am

Cost: \$120 per person

A day in the Vines (5 seats left!)

Friday 30th August 2024

Join Adam and Lisa as they showcase the Hunter Valley Vineyards and produce as we sip and savour our way around the area for a full day. We select new wineries on each of our visits to ensure our wine group have a new experience with each visit to the area. Our event is jam packed with as much as we can see, taste and experience in just one day. For some, it is a great day to just relax amongst beautiful friends, while others enjoy stocking up their cellars with great bargains or their favourite drops. This tour will include morning tea at **Sabor dessert rooms with dessert tasting paddle and a glass of wine or coffee from Lamboch Estate**. Next, we stop at **Tamburlaine Organic Wines for a tasting experience of their organic, vegan wines and Gin range**. Just up the road, we will make our next stop at **Audrey Wilkinson for another wine tasting experience, which we will enjoy with beautiful cheese grazing boards for lunch**. Our last stop for the day will be to **De Bortoli Wines**, which stock a large range of wines which can be purchased in bulk. Some fantastic bargains will be found here.!

Departure times:

Nabiac 8:00am

Cost \$180 pp

A day in vines wine club members \$170 pp

Live Shows-

\$100 deposit for shows is required as a non-refundable payment at the time of booking to secure your tickets. Final payment is due 1 month before. Withdrawing from a show, will result in a loss of deposit. Your ticket is transferable but must be organised by the original ticket holder. Tuncurry Coach Tours will not find you a replacement.

Death of a Salesman Wednesday 29th May 2024 1pm Matinee Show Theatre Royal

Emmy®, Golden Globe® and Tony Award®-winner **Anthony LaPaglia** stars in the critically acclaimed production & hailed as one of the greatest plays of the 20th century – Arthur Miller’s **Death of a Salesman**. **Death of a Salesman** is simply one of the most profound and moving works on the pursuit of success and the post-war American Dream. Experience this timeless Pulitzer Prize-winning masterpiece that has captivated audiences for generations in this once-in-a-lifetime theatrical event.

Cost \$230pp Includes, Transfers, Ticket & Chinese banquet Dinner

Pick up times: Nabiac 7:20am

Chicago SHOW 1 (SOLD OUT) Wednesday 12th June 2024 1pm Matinee Show Capitol Theatre

Murder, greed, corruption, exploitation, adultery, treachery... and All That Jazz... so begins the international multi-award-winning musical, CHICAGO. The longest-running musical on Broadway, this scorching hot masterpiece is coming to Sydney. Created by the musical theatre talents of John Kander, Fred Ebb and legendary choreographer Bob Fosse, it's no wonder CHICAGO has been honoured with 6 Tony Awards®, 2 Olivier Awards, and a Grammy®. With a glittering score that includes “All That Jazz” and “Razzle Dazzle”, CHICAGO truly is “sexy, pin-sharp and flawless” Sydney Morning Herald. The original and the best, CHICAGO is back. It would be a crime to miss it!

Cost \$230pp Includes, Transfers, Ticket & Chinese banquet Dinner

Pick up times: Nabiac 7:20am

Chicago SHOW 2 (1 tix available) Wednesday 19th June 2024 1pm Matinee Show Capitol Theatre

Murder, greed, corruption, exploitation, adultery, treachery... and All That Jazz... so begins the international multi-award-winning musical, CHICAGO. The longest-running musical on Broadway, this scorching hot masterpiece is coming to Sydney. Created by the musical theatre talents of John Kander, Fred Ebb and legendary choreographer Bob Fosse, it's no wonder CHICAGO has been honoured with 6 Tony Awards®, 2 Olivier Awards, and a Grammy®. With a glittering score that includes “All That Jazz” and “Razzle Dazzle”, CHICAGO truly is “sexy, pin-sharp and flawless” Sydney Morning Herald. The original and the best, CHICAGO is back. It would be a crime to miss it!

Cost \$230pp Includes, Transfers, Ticket & Chinese banquet Dinner

Pick up times: Nabiac 7:20am

Sister Act- Musical Comedy Wednesday 28th August 2024 1 pm Matinee Show Capitol Theatre

Praise be! The habit is coming to Australia.

Don't miss 2024's musical comedy sensation, the Broadway and UK smash hit musical Sister Act. Direct from London's West End, **Sister Act** opens at the Capitol Theatre in August. Disco diva Deloris' life takes a surprising turn when she witnesses a murder. Placed under protective custody she is hidden in the one place she shouldn't be found – a convent! Encouraged to help the struggling choir, she helps her fellow sisters find their true voices as she unexpectedly rediscovers her own. Based on the iconic film starring Whoopi Goldberg and featuring original music by Tony® and 8-time Oscar® award-winner Alan Menken (Disney's Aladdin, Enchanted) and songs inspired by Motown, soul and disco, this heavenly musical is joyous and uplifting in equal measures.

A musical sent from above, **Sister Act** is the brilliant, must-see show which raises the spirits and warms the soul time after time.

Cost \$210pp

Includes, Transfers, Ticket & Dinner on way home

Pick up Times: Nabiac 7:20am

The ODD couple Thursday 11th July 2024 (sold out) 2 pm Matinee Show Theatre Royal

It started as a play and Broadway, a movie and a TV series followed and the whole world laughed. Now, laugh all over again with this hilarious new Australian stage production of The Odd Couple. Felix and Oscar, two divorced men, decide to share an apartment. The only problem is they're as different as chalk and cheese. Australia's stage legends Shane Jacobson (*Kenny, Hairspray*) and Todd McKenney (*WICKED, Hairspray, Shrek*) will leave you in stitches as Shane plays Oscar the cigar smoking compulsive slob and Todd plays the hyper-allergic pernicky Felix. Don't miss the most famous mismatched duo in comedy history. The characteristics that drove each of them to leave their wives soon have them at each other's throats in this classic comedy.

Cost \$210pp Includes, Transfers, Ticket & Dinner on way home

Pick up Times: Nabiac 8:20am

Sunset Boulevard at the Opera House (sold out) Wednesday 25th September 2024 1pm Matinee Show Opera House

Sunset Boulevard weaves a magnificent tale of faded glory and unfulfilled ambition. Having been discarded by Hollywood with the advent of “talkies”, legendary silent movie star Norma Desmond is tortured by her longing for a return to the big screen. When she meets struggling Hollywood screenwriter Joe Gillis in a dramatic chance encounter, their subsequent passionate and volatile relationship leads to an unforeseen and tragic conclusion. Norma Desmond is one of musical theatre's greatest roles and it requires a true legend to fill her shoes. Sarah Brightman is the iconic artist who originated the role of Christine in Andrew Lloyd Webber's The Phantom of the Opera both in the West End and on Broadway. Since then, she has become the world's best-selling soprano, topping the charts across the world.

Cost \$290pp Includes, Transfers, Ticket & Chinese banquet Dinner

Pick up times: Nabiac 7:20am

All overnight Tours incur a non-refundable, non-transferable deposit at time of booking.
Please read full terms and conditions prior to booking

The Red Centre Experience (Only 1 room left) 17th – 22nd May 2024 6 Days & 5 nights
Includes return flights ex Sydney Cost \$4850 twin single room extra \$1080

• **Holly in the Hills at Dorrigo** 26th-27th June 2024

pick up times - Club Forster 7:20 Golden Ponds 7:30 Tuncurry 7:40 Hallidays Point 8:00 Club Old Bar 8:45

• **Xmas in July in Dorrigo** 3rd- 4th July 2024

pick up times - Club Forster 7:25 Poly Village 7:35 Golden Ponds 7:40 Forster Keys 7:45 Tuncurry 7:55 Hallidays Point 8:15 Taree 8:50

The Best of Broome featuring Horizontal Falls and Cape Leveque (3 seats left) 29th July – 6th August 2024 9 days & 8 nights

It is finally here.... We are heading to W.A! Part 1 of our Western Australia 2024 touring, will see us visiting the best parts of Broome, showcasing its beautiful western coastline, history and culture. With flights included, we will spend 6 nights visiting and touring in and around Broome. Some highlights of this tour include a **Broome Town tour**, a visit to **Cygnets Bay Pearl Farm** with a **pearl luggers tour**, beautiful **Cable Beach with optional camel ride**. **Beagle Bay Church Alter**, **Malcolm Douglass Crocodile farm**, a **full day seaplane ride over the Horizontal falls with a cruise and lunch**, **sight-seeing in Cape Leveque** and a **full free day to spend in Broome and their night markets**.

Includes return flights ex Sydney, pre & post accom in Sydney Cost \$7130 twin / single room extra \$1220pp

Cape York Expedition (2024 Sold Out) 28th Sept- 7th Oct 2024 10 days & 9 nights

Places we will visit: Cairns | Cape Tribulation | Cooktown | Lakefield National Park | Musgrave Roadhouse / Weipa / Bramwell Station | Seisia | The Tip | Torres Strait Islands | Thursday Island

Cost \$7630pp twin / single room extra \$1500

Includes, Accommodation, Return airfares, Transfers, entries, tours and most meals as per itinerary. Please read full itinerary before booking

Perth & the Wildflowers featuring the Pinnacles & Rottnest Island 27th Oct- 6th Nov 2024 11 days & 10 nights

Western Australia Part 2 is here!! This time we will be exploring the very best of Perth, the stunning Wildflowers, Margaret River and also featuring the Pinnacles & Rottnest Island!!!. Not only that, if you are booked on our W.A part 1 tour of Broome, you will be entitled to our W.A loyalty reward with a big saving on this Perth trip! Join us for this fully Guided Journey as we explore the best that Perth has to offer. With welcome and farewell dinners, scenic cruises and several local guides throughout the tour this will be a trip with that extra special touch.

Includes return flights ex Sydney, pre & post accom in Sydney Cost \$6400 twin / single room extra \$1270pp

W.A Loyalty reward discount price -\$400pp (If also booked on Broome)!!!

Cirque Du Soleil 'Luzia' at the Big Top Sydney Wednesday 4th-5th December 2024 8pm show **Overnighter**

We are off to the Big Top at Moore Park for an unmissable acrobatic performance by Cirque du Soleil. Tickets are for an evening show, so an overnight stay is a must! On arrival to our hotel, you will have time to relax at the hotel before we will transfer you to the entertainment quarter with time to look around and purchase dinner prior to the show. Here you will witness a waking dream of Mexico- LUZIA is inspired by the people, places, and stories that define Mexico. Take a journey through a dream of Mexico, from the folklore of old to the urban landscape of today. LUZIA takes you to an imaginary Mexico, like in a waking dream, where light ("luz" in Spanish) quenches the spirit and rain ("lluvia") soothes the soul. With a surrealistic series of grand visual surprises and breathtaking acrobatic performances, LUZIA cleverly brings to the stage multiple places, faces and sounds of Mexico taken from both tradition and modernity. LUZIA blends breathtaking acrobatics with stunning visuals, from urban sets to deserts and ocean, artistically incorporating water into the acrobatic presentation – a first for a Cirque du Soleil touring production. After a leisurely breakfast, we will transfer you safely home.

Cost Includes, Transfers, Accommodation, breakfast, & ticket admission

Cost \$610pp twin/ \$120pp Single

Pick up times & locations to be advised

Cape York Expedition (Taking expressions of interest for 2025) 15th Sept- 24th Sept 2025 10 days & 9 nights

This unique tour to Cape York Peninsula will capture Australia's beauty and harsh environments at its best. Arriving at the tip of country on this Far North Queensland tour, you'll feel like you're on top of the world. **On our 10 day luxury 4WD adventure**, you will expect to witness waterfalls, rainforest, wetlands and outback cattle stations.

Tuncurry Coach Tours love providing bucket list experiences and this is one of them! Tuncurry Coach Tours along with our host from Heritage Tours will deliver an unforgettable trip with a highly experienced Travel Director/Driver & tour escort for that added attention to detail. We will also spend **pre and posts nights in Cairns** with a whole free day up your sleeve to enjoy this beautiful area. We have taken the worry out of this trip with everything planned from day 1 to day 10. Places we will visit: Cairns | Cape Tribulation | Cooktown | Lakefield National Park | Musgrave Roadhouse / Weipa / Bramwell Station | Seisia | The Tip | Torres Strait Islands | Thursday Island

Cost \$TBCpp twin / single room extra \$

Includes, Accommodation, Return airfares, Transfers, entries, tours and most meals as per itinerary. Please read full itinerary before booking

NOTE: \$100 pp refundable deposit to secure your room payable now. Once final pricing is released you can then confirm your booking at which point all deposits are non refundable. Small group tour of only 23 passengers. Only 4 rooms not being held left

Tour Participation Conditions

Since the first day of operation in 1993, Tuncurry Coach Tours have been providing coach tours all over Australia. Now celebrating its 30th year of operation, we reflect on how Tuncurry Coach Tours has grown into an exceptional business with a strong reputation for delivering unique and memorable travel experiences that we are extremely proud of.

Tuncurry Coach Tours understand that Travel, Safety and Care are inseparable. So when you book with Tuncurry Coach Tours, you are booking with the reassurance and peace of mind that you will receive the best 'Guided Journey' that we can offer.

As a small, husband & wife tourism business, we pride ourselves on the level of care and attention to detail that is given to every passenger and itinerary, on every trip. We are constantly, evolving, improving and broadening our service and have become more than just a coach business. We are a Guided Journey! We set ourselves above the rest and offer what other travel escorts don't.

At Guided Journeys with Tuncurry Coach Tours, you will experience the difference!

With an experienced coach driver and tour director on each trip, you will travel with ease knowing that everything is taken care of. There's no more thinking or worrying from the moment you step on board your tour. We take the worry out of holidaying.

From the very first day, you will feel like you are a part of a new travel family. You are listened to, cared for and included by not only the team but all members of the tour and by the last day you will have made some lasting friendships.

Our Guided Journeys are designed for those who want to see the best parts of Australia and enjoy making new friends. Each Tour is complete with amazing experiences, luxury transport, culinary delights, all-inclusive packages and ample time for relaxation, culture and heritage. You will receive excellent accommodation, 5 star service, heaps of fun, but most of all, participating in experiences that you will remember forever.

We can't wait to see you on board and welcoming you to our travel family.

Please familiarise yourself with the below *Tour Participation Conditions* to ensure you are prepared for your next Guided Journey.

Happy travels, Lisa & Adam

AGREEMENT: By paying the required deposit per person per tour to Tuncurry Coach Tours, you acknowledge that you have read, understood and accepted these Tour participation conditions along with the Booking terms and conditions, which make up the contract between you and Tuncurry Coach Tours.

TRAVEL INSURANCE: Travel insurance is highly recommended for all guests covering all applicable dates of travel with the Provider. This insurance should cover: trip interruption, personal injury, medical expenses, evacuation and repatriation cover including during pandemic events. The choice of insurer is yours but please be mindful that the availability of travel insurance and extent of cover is constantly changing. Tuncurry Coach Tours cannot be held responsible for your failure to obtain insurance which is appropriate, and we recommend you purchase your insurance at or soon after booking your trip. Tuncurry Coach Tours will not be held liable for any costs incurred by the guest resulting from their failure to obtain adequate travel insurance.

GUIDED HOLIDAYS: When touring with Tuncurry Coach Tours, you will be travelling by air-conditioned luxury motorcoaches, minibus or 4x4 vehicles, trains, cruises, ferries and intra-trip flights including light aircraft as described in the respective itinerary. Please note on some regional trips, transfers and sightseeing trips, a smaller motor coach without toilet facilities may be used. Toilets may be affected by higher altitude or extreme weather conditions such as freezing temperatures and for the comfort of those on board the motorcoach the toilets may have to be closed. In these circumstances, additional rest breaks will be incorporated into the itinerary.

TOUR PRICES: Prices are per person, based on two persons sharing a room with private bath or shower. If you are a single traveller, you will be required to pay the additional single supplement price as outlined on the itinerary.

ACCOMMODATION: The accommodation provided will consist of either one Double bed or two single beds depending on your booking. Every effort has been made to reserve rooms without stairs and with walk in showers; however, on some occasions, rooms with a shower over a bath is the only option available. Whilst these requests have been made to the suppliers, Tuncurry Coach Tours will not be held responsible for the allocation we have been given at check in.

Special room requests (Disabled rooms & lower-floor rooms) must be made at time of booking. Special room requests are not guaranteed and are based on availability at time of check-in. Many hotels, resorts and luxury tented camps are 100% smoke-free, including all guest rooms, restaurants, lounges, meeting rooms and public spaces. Smoking in a non-smoking room will result in a fine. Tuncurry Coach Tours reserves the right to substitute accommodation which is of a similar standard when alterations to an itinerary occur. Please note that hotel room sizes, standards, facilities and services provided may vary from region to region and are often local in style and may not have air-conditioning.

MEALS: Most meals are included as detailed on all holiday itineraries. Where meals are not included, this will be at an additional expense to the traveller. All special meal requirements, including allergies, must be provided at time of booking and are passed on to the suppliers. Please note that requests are received on a request basis only. Tuncurry Coach Tours cannot assure that special meal requests will be fulfilled and will not assume responsibility or liability if requests are not fulfilled. If you have a severe allergy, it is the travellers responsibility to carry all medical equipment necessary if a reaction occurs.

LUGGAGE: Due to limited motorcoach capacity, a single bag is allowed not exceeding 23kg. Carry-on/hand luggage is restricted to one piece per person, not exceeding 7kg to fit under your coach seat or in the small overhead compartment. Carry-ons with telescopic handles and wheels will not fit in the overhead compartments or under seats and therefore, cannot be accepted as carry-on luggage. Carry-on/hand luggage handling is the responsibility of each guest and must be taken on and off the coach by you each day of the guided holiday. Please be advised that stricter luggage allowances may be in place for other methods of transportation such as flights and cruises. Please read each tour brochure for baggage limitations.

The weight indicated is in line with WHS regulations for lifting and at any time you may be asked to load or unload your own luggage. It is each passenger's responsibility to transfer their own luggage to and from hotel rooms. Our staff or fellow passengers are not responsible for carrying your luggage. Tuncurry Coach Tours shall not be liable for loss or damage to luggage or any guest's belongings. Guests should immediately report lost items to the Travel Director who will assist in completing a lost property form that can be used for an insurance claim.

TIPS: Tips are included in your full tour cost for services on all guided holidays, which include third party suppliers, coach drivers and guides. TIPS are not included for Tuncurry Coach Tours employees whose tips/gratuities should be extended on a voluntary, individual basis at the end of your holiday.

COACH SEATING: For all Tuncurry Coach Tours extended tours, passengers will participate in a daily seat rotation system to ensure that everyone enjoys a comfortable viewing tour. On the first day of the tour, a seat number will be drawn for each passenger (couples take one number). The following days of the tour each passenger will move to the next consecutive number which is randomly placed around the coach. It is required that each passenger remain in that seat for the full tour day. For day trips and shows, passengers will remain in their chosen seat number selected that morning when boarding the coach.

Tuncurry Coach Tours reserve the right to set aside seating for individuals on a case by case situation. This is at Tuncurry Coach Tours discretion and they will not tolerate complaints if your request is refused. This decision is based purely for the safety of the persons travelling. Please note: Tuncurry Coach Tours will not reserve seating for people that suffer from motion sickness. If you suffer from motion sickness it is the passengers responsibility to manage this with medication or similar. Tuncurry Coach Tours, pride ourselves on coaches that are clean and comfortable. To ensure this occurs we do not allow food or drink (bottled water excluded) to be consumed on the coach. In addition to this, should the ticket holder or any member of their travelling party lose control of their bodily functions including vomiting, urinating or defecating within the vehicle a cleaning fee will be charged of \$300 per event. If the resulting damage is such that the coach is unfit for use the following day/s additional charges will be incurred based on the cost or a replacement vehicle for that days event/s.

On a full coach the tour director, will advise which side of the coach will disembark at one time to ensure that the disembarking process is time efficient & safe. It is courtesy to remain in your seat until the end of disembarking if you need to access personal belongings from the overheads or if you have limited mobility.

FLIGHT SEATING: Tuncurry Coach Tours does not hold block space on any airline and does not assure seat availability for every single trip departure date. All flights are booked in a group allocation and at a group price. Not all airlines offer pre-assigned seats which will be at an additional expense. Seat assignments are not guaranteed and are subject to change without notice due to a schedule change, equipment change or other unforeseen circumstances. Seating is solely under the airline's control. Any additional charge imposed by airlines will be at the guest's expense.

Itinerary changes due to flight delays and schedule changes is solely under the airline's control. Tuncurry Coach Tours reserves the right to offer alternative schedules for itineraries affected by airline schedule changes and equipment. Flight delays, flight cancellations and schedule changes are the responsibility of the airline. Tuncurry Coach Tours will not be responsible or liable for such delays or rescheduling and extra charges. It is the guest's responsibility to request frequent flyer credit from the airline.

MINIMUM NUMBERS: All tours are based on a minimum number of persons travelling. If a trip fails to satisfy minimum numbers, the trip may be cancelled or rescheduled. If we are using a third party operator, they may reserve the right to back fill the tour with outside passengers to make up the minimum numbers.

HEALTH & MOBILITY: Tuncurry Coach Tours welcomes guests with additional needs or disabilities. Please note the following:

1. In purchasing your holiday, you attest that you are physically fit for it.
2. Guests must advise Tuncurry Coach Tours, at time of booking, of any physical, medical or other additional needs that require accommodating. At this time, Tuncurry Coach Tours will discuss the tour requirements with individuals. Tuncurry Coach Tours may exclude an individual from participating in a guided holiday or an activity if the individual's participation poses a threat to the health or safety of others. This decision, made solely by Tuncurry Coach Tours, to exclude an individual will be based on an individualised assessment based on reasonable judgment that relies on current medical evidence or on the best available objective evidence to determine the nature, duration and severity of the risk, the probability that potential injury will occur and whether reasonable modifications of policies, practices or procedures will mitigate the risk. No refunds will be given if the decision is made to exclude a guest.
3. Tuncurry Coach Tours do not provide personal devices (such as wheelchairs, hearing aids or prescription eyeglasses) or services of a personal nature (such as eating, toileting or dressing). A traveller who requires services of a personal nature (eating, toileting or dressing, as examples) should strongly consider bringing a companion to provide such assistance and must understand that fellow passengers or Tuncurry Coach Tours staff will not be available for such purposes. Tuncurry Coach Tours cannot guarantee disability access or accommodation for guests travelling on guided holidays.
4. Regrettably, motorised scooters are not allowed on guided holidays.
5. Some guided holidays include rough terrain, extensive walking over cobblestone streets, uneven pavement, steps and/or locations which may not be easily accessible by wheelchair & walkers. Please read the full itinerary before booking a tour.
6. Travel times on our trips vary from day to day depending on the destination. For your comfort we make regular stops and try to keep each section no longer than 2 hours. However, depending on your medical history, some people may be at risk of discomfort or deep vein

thrombosis (DVT) if they remain immobile for a long period on a journey. If you have had DVT, pulmonary embolism, a family history of clotting conditions, cancer, or treatment for cancer, stroke, heart or lung disease, or if you have had major surgery in the past three months, we recommend you consult your doctor before travelling.

7. All passengers will be required to fill out a Tuncurry Coach Tours Medical Form for all overnight trips, which can be used in an emergency situation, where an ambulance/medical specialist may need to be accessed. It is recommended that passengers carry any medical scripts/medications that may be used in an emergency whilst on tour.
8. Should an accident or incident occur, Tuncurry Coach Tours crew may administer first aid. A defibrillator is at all times carried on board our coach and may be used in the event of a major medical emergency to which clothing may need to be removed.

BEHAVIOUR: Tuncurry Coach Tours are here to provide the best services possible but in doing so we will not tolerate abusive or aggressive behaviour from our guests. We will terminate the holiday of guests who assault our staff, suppliers or fellow guests or who are abusive or aggressive to them and are generally affecting the enjoyment of others with their behaviour and you may be barred from future trips with Tuncurry Coach Tours. Full cancellation charges will apply and no refund will be made if you are removed from a tour. We shall have no obligation to pay compensation or meet any costs or expenses (including but not limited to alternative accommodation and return transportation arrangements) guest may incur as a result of the travel arrangements being terminated.

ITINERARY VARIATIONS: Tuncurry Coach Tours strives to improve trip itineraries, services and features. If improvements can be made, or if circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels. Certain activities may not be available due to seasonality or weather conditions or other circumstances beyond our control. If your enjoyment may be diminished by such limitations, please consider this before booking and ensure that you take these risks into consideration when booking your trip.

SAFETY: Where the guest occupies a motorcoach seat fitted with a safety belt, Tuncurry Coach Tours nor the coach organisation will be liable for any injury, illness or death or for any loss or damages or claims whatsoever arising from any accident or incident, if the safety belt is not being worn at the time of such an accident or incident.

HEALTH: If you fall ill whilst on a tour, you will be asked to remove yourself from the days touring or until need be to minimise exposure to the rest of the passengers and staff. No refund will be given for missing parts of the tour, unless Tuncurry Coach Tours are refunded. You may be asked to seek medical advice before rejoining the tour. If you have tested positive for Covid 19, you will need to remove yourself from the tour and arrange your own way home from the trip. This will be at the passengers personal expense. Anyone with cold or flu like symptoms will be asked to test for covid 19 and will be required to wear personal protective equipment, such as use of face-masks.

GROUP PHOTOS: We take the data privacy of our travellers and guests very seriously and are committed to abiding by the associated governing laws. Please be notified that from time to time our Travel Directors may organise group photo opportunities as part of trip experiences. This may also extend to candid photos taken throughout a tour. Such photos may be shared to our company social media channels such as Facebook, Instagram, Twitter, or LinkedIn. We will not share the image with anyone for any use other than for Company promotion. Please remove yourself from the group photos organised by the Director if you choose not to participate.

COMPLAINTS PROCEDURE: If you have a problem during your holiday, please inform Tuncurry Coach Tours immediately, who will try to make things right. It is important that you provide us the information quickly. Failure to follow this procedure may delay or deny us the opportunity to investigate and rectify the problem, which may affect the way your complaint is dealt with and your rights under this contract.

In any legal action, arbitration, or other proceeding to enforce, interpret or construe the terms of this Agreement, or concerning any grievance relating to the trip, the prevailing party shall be entitled to recover actual reasonable attorneys' fees, costs and expenses.

Please note: The *Tour Participation Conditions* are related to coach travel etiquette and tour related information. Please refer to our Full booking terms and conditions before booking.

Revised 8th October 2023