

Wallis Lake Tourers Travel Club Inc.

Hosted by *Guided Journey's with Tuncurry Coach Tours*



Experience the Difference !

For all Wallis Lake Tourers Travel club Membership enquiries please contact Kayleen McGowan (0416 184 684)

- Travel Club Enquires wallislaketourerstravelclub@outlook.com
- Trip Bookings and enquiries info@tuncurrycoaches.com.au
- Adam & Lisa's Mobile 0412 647 790

Newsletter No. 309 December 2024

Cape York 2nd payment – Due 13th Dec Sapphire Coast – Due 31st Dec
Upper Hunter trip – Due 10th Dec Heron Island – Due 27th Jan
2nd payment Kimberley's- Due 20th Dec

Next meeting is on Tuesday FEB 11th 2025 - 10.00am for a 10:30 start the TUNCURRY BOWLING CLUB.

Dates for 2025 Travel Club Day Trips

Thur 13th, Tues 18th & Thurs 20th Feb 2025 (Wangi Queen)
Fri 14th March 2025 (Port Produce & Pickings)

Tuncurry Coach Tours Bank Details

Name: Tuncurry Coach Tours
BSB: 062603 ACC: 10646027
(Reference your name and trip)

Note:

All overnight trips will require a **\$300 non-refundable deposit** on booking with final payment being due **2 months out from travel.**

****Money can not be transferred to other trips ****
Cheques **will only** be accepted at Travel Club Meetings and should be made payable to Tuncurry Coach Tours.

EFTPOS, Bank deposit and payments over the phone are our preferred payment methods. If wanting to make payment by any of these methods please call...
Adam or Lisa on 0412 647 790

What has been happening since we last met?

Trial Bay Gaol & South West Rocks Day Out Thursday 14th of November

A full bus saw us heading back to the Macleay Valley to soak up everything fabulous about South West Rocks for a second trip this month! We started with a beautiful picnic morning tea overlooking the coastline at Horseshoe Bay, before we were guided through Trial Bay Gaol by our guide. Opening in 1886 and having one of the most beautiful settings for a gaol, we learnt about the history of this magnificent establishment. Lunch for the day was at the South West Rocks Country Club, prior to making our way home via a drive by to the Smokey Cape lighthouse.

Sunshine Coast & Hinterland 18th - 24th November 2024 7 Days & 6 nights

Earlier this year, we travelled into the Gold Coast Hinterland to explore South Queensland's coast to the countryside and this month, we continued our journeys of Queensland as we headed further north to embark on a discovery into the **Blackhall Ranges overlooking the Glasshouse Mountains of Queensland's Sunshine Coast**. For 7 days we travelled both the Coastline and Hinterland, discovering towns along the way including, **Bribie Island, Eumundi Markets, Noosa, Yandina and its Ginger Factory, Australia Zoo, Melany and Montville**. Wine tasting, cheese, ginger, rainforests and bush tucker are just some of the indulgences we added to this 7 day tour. **BUT....** This tour came with an added bonus of rain!!! As the rain fell and soaked our shoes, this didn't dampen our spirits. We took each day as an adventure and came home with memories of another fun, crazy trip with Adam and Lisa, even if we couldn't see the mountains through all the rain and fog!

Newcastle 'Black Friday' Shopping trip Friday 29th November 2024

32 Eager shoppers got all their last minute Christmas Shopping done on our annual Newcastle Black Friday Shopping trip last week. A full day of shopping at both Kotara and Greenhills Maitland was had, with plenty of packages being stored under and in the coach. Lots of great bargains as always and a great group of travellers to make the day extra enjoyable.

TRAVEL CLUB ANNUAL CHRISTMAS PARTY Tuesday 3rd December 2024

99 members and guests joined us to farewell 2024 and reminisce over a full year of travel and fun with the Travel Club and Tuncurry Coach Tours at the annual Travel Club Christmas Party held at Club Forster. An overwhelming amount of raffles were put together by the committee to add to our day of fun, along with a best dressed male and female prize, luck door prize and live entertainment which got everyone up dancing. Another successful Chrissy Party. Well done.

Cirque Du Soleil 'Luzia' at the Big Top Sydney Wednesday 4th-5th December 2024

By all accounts the reports from our travellers to Cirque, was that it was fantastic! The performers, the stage and story were unforgettable and staying close to Moore Park at the Meriton Suites in Waterloo, ensured that we were only minutes from the Big Top and the Entertainment Quarter where there was plenty of venues to purchase dinner prior to the show.

****May all of our travellers have a beautiful Christmas, stay safe, enjoy your family and friends and we look forward to doing it all again in 2025.***

Lisa and Adam xxx

All day trip bookings require a \$50 non-refundable deposit at the time of booking. Withdrawing from a day trip will incur a minimum loss of deposit. Final payment due 1 month prior to departure. No refunds will be given if withdrawing 7 days or less from all day trips. Like all trips, day trip itineraries are subject to change due to unforeseen circumstances

The Wangi Queen Thur 13th (sold out), Tues 18th (sold out) & Thurs 20th (sold out) February 2025

We always love to start the year off at a lovely and leisurely pace and 2025 will be no different. We invite you to join us for a 2.5-hour cruise aboard the iconic Wangi Queen Showboat as we explore the western harbour of the Port Stephens-Great Lakes Marine Park. Our journey includes Bulls Island, Taylors Beach, Soldiers Point, Boondabah Island, Piggy Beach, the breathtaking beauty of Fame Cove, North Arm Cove, and the historic sites of Tahlee and Carrington. We also visit Snapper Island, Tanilba Bay, and Mallabulla. The experienced crew will provide insightful commentary on local landmarks and the early settlement history of the area, while our catering team cooks up a delicious two-course lunch. The boat also has a fully licensed bar and café on board, with soft drinks and alcohol-free wine also available.

Cost includes: Coach Transfers, 2.5hr Guided boat cruise with a 2 course lunch

Departure times: TBA

Cost: \$140 per person

Port Produce & Pickings Day Out (Half Full) Fri 14th March_ 2025

This March, we are heading to Port Macquarie to showcase some local businesses for a produce and pickings day out. Our morning stop will be to Peak Coffee Brewlab and Roastery for our specialty coffee masterclass. Come in to learn about their range of espresso, filter and single origin coffee before enjoying a freshly made brew. Our next visit is to Lake Innes where we discover a hidden gem known as the Little Fish Café and Vineyard. This is a very special place that overlooks the lush vineyards of the Innes Lake Estates. The Little Fish Café Port Macquarie is more than a café, it is an experience. Head Chef Steve brings his passion for cooking all the way from his family's vineyard & restaurant in France to beautiful Port Macquarie. Together, we will enjoy a French inspired 2 course lunch (included) on the deck and why not compliment your lunch with a drop of their local wine?

We will end the day by visiting another produce store before making our way home.

Tour Includes: Coach transfers, coffee experience, 2 course lunch and local produce shopping

Departure times: TBA

Cost: \$140 per person

Live Shows-

\$100 deposit for shows is required as a non-refundable payment at the time of booking to secure your tickets. Final payment is due 1 month before. Withdrawing from a show, will result in a loss of deposit. Your ticket is transferable but must be organised by the original ticket holder. Tuncurry Coach Tours will not find you a replacement.

NOTE: Lord of the Rings musical has been cancelled due to low numbers. Please call to advise transfer of funds or refund

Jesus Christ Super Star (SOLD OUT) Wednesday 11th December 2024 1pm Matinee Show Capitol Theatre

Cost \$210pp Includes, Transfers, Ticket & Chinese banquet Dinner
Pick up times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

Hadestown Wed 19th March 2025 1 pm Matinee Show Theatre Royal

HADESTOWN is the winner of 8 Tony Awards® including BEST MUSICAL and the Grammy Award for Best Musical Theatre Album. Seen by three million, streamed by over 350 million and adored by fans all around the world, this is 'your next musical theatre obsession' (Vogue). HADESTOWN is a defiantly hopeful theatrical experience that will take you on a journey to the underworld and back, intertwining two mythic love stories – that of young dreamers Orpheus and Eurydice, and that of King Hades and his wife Persephone. HADESTOWN invites you to imagine how the world could be.
Cost \$250 pp Includes, Transfers, Ticket & Chinese Banquet dinner at Hexham on the way home.
Pick up Times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

Annie the Musical Wednesday 9th April 2025 1 pm Matinee Show Capitol Theatre

The beloved tale of **Annie** has been capturing the hearts of theatregoers around the globe for generations. It's one of the most awarded and loved musicals of all time. With its iconic score, featuring classics like: *It's the Hard-Knock Life*, *Easy Street* and *Tomorrow*, **Annie** is truly a timeless musical masterpiece. A celebration of hope, family and friendship. This small but mighty young girl has returned to stick out her chin and grin once more!
Cost \$230 pp Includes, Transfers, Ticket & Chinese Banquet dinner at Hexham on the way home.
Pick up Times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

Agatha Christies... And then there were none. Wednesday 7th May 2025 1 pm Matinee Show Theatre Royal

From the producers of the hugely successful *Agatha Christie's The Mousetrap* comes a brand-new production of the best-selling crime novel of all time. Ten strangers are lured to a solitary mansion on an island off the English coast. When a storm cuts them off from the mainland, the true reason for their presence on the island becomes horribly clear. Directed by Robyn Nevin (*The Mousetrap*), this gorgeously grim thriller will keep you on the edge of your seat. Cost \$230 pp
Includes, Transfers, Ticket & Chinese Banquet dinner at Hexham on the way home.
Pick up Times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

MJ The Musical Wed 14th May (sold out) & 11th June 2025 (10 left) 1 pm Matinee Show Lyric Theatre

He is one of the greatest entertainers of all time. Now, Michael Jackson's unique and unparalleled artistry is heading to Australia in the multiple Tony Award®-winning *MJ the Musical*. Centred around the making of his 1992 Dangerous World Tour, *MJ the Musical* goes beyond the singular moves and signature sound of the star, offering a rare look at the creative mind and collaborative spirit that catapulted Jackson into legendary status. Created by Tony Award®-winning Director/Choreographer Christopher Wheeldon and two-time Pulitzer Prize winner Lynn Nottage
Cost \$250 pp Includes, Transfers, Ticket & Chinese Banquet dinner at Hexham on the way home.
Pick up Times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

Torvill & Dean "Our last dance" (SOLD OUT) Sunday 22nd June 2025 1 pm Matinee Show Oudos Bank Area

Torvill & Dean made their retirement announcement in February this year whilst in Sarajevo to commemorate their historic Gold medal winning performance to Ravel's Bolero at the 1984 Winter Olympics – exactly 40 years to the day. While there, they relived the memories four decades on from their iconic heart-stopping performance which had an audience of hundreds of millions of viewers, on the edge of their seats. It became one of the greatest sporting moments of the 20th Century and set a new standard for world-class figure skating. Don't miss "Our Last Dance" with Torvill & Dean in Australia 2025! Join us for their final tour together as they perform their iconic ice dancing before retiring from skating. Experience British legends Jayne Torvill and Christopher Dean in a spectacular tribute to their 50-year partnership. Witness their reflections on an illustrious career and be part of their remarkable story's final chapter.
Cost \$280 pp Includes, Transfers, Ticket & Chinese Banquet dinner at Hexham on the way home.
Pick up Times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

The Book of Mormon Sunday 10th August 2025 1 pm Matinee Show Capitol Theatre

The New York Times calls it "the best musical of this century." The Washington Post says, "It is the kind of evening that restores your faith in musicals." And Entertainment Weekly says, "Grade A: the funniest musical of all time." It's **The Book Of Mormon**, the nine-time Tony Award®-winning Best Musical. This outrageous musical comedy follows the misadventures of a mismatched pair of missionaries, sent on a mission to a place that's about as far from Salt Lake City as you can get. **The Book Of Mormon** has truly become an international sensation. Note: *The Book of Mormon contains explicit language, strobe lighting, flashing lights, smoke, haze, gunshots and effects.*
Cost \$280 pp Includes, Transfers, Ticket & Chinese Banquet dinner at Hexham on the way home.
Pick up Times: Club Forster 6:50am Tuncurry Coach Stop 7:00am Nabiac 7:20am

All overnight Tours incur a non-refundable, non-transferable deposit at time of booking.
Please read full terms and conditions prior to booking

Upper Hunter 2 night getaway from Wollombi to Scone **3rd – 5th February 2025** **3 Days & 2 nights**

Sometimes all we need is a short little escape. The Hunter Valley ticks the boxes in so many ways and this time is no exception. On this short 2 night stay we will visit some of the forgotten wonders of the Hunter Valley. Firstly Wollombi, with its history and beautiful scenery where we will take time out to enjoy a visit to the Tavern and some lunch followed by a visit to a local winery. The second day of this tour includes a full day tour which includes a guided Horse Stud tour, a tour of Scone, Pays Warbirds (Planes), Towari National Park, Scone Racecourse, Hunterbelle Cheese and much more. We finish this short tour with a much requested lunch at the Farmers Wife Distillery...!!!

Cost \$1280 pp twin / \$230 single

Savouring the Sapphire Coast **25th Feb- 3rd March 2025** **7 Days & 6 nights** **(SOLD OUT)**

Experience the beautiful coast and towns of the Sapphire Coast from Gerringong to Eden on this 7 day tour. Highlights of this trip will be visits to Jervis Bay for a passage cruise, Tathra, Pembula Oyster farm tour and Oakland Barn, Berry, Eden Killer Whale Centre, Mollymook, Cupitts Estate Winery, Tilba Tilba, Mogo Zoo, Bega Cheese centre & Ulladulla. Be sure to read the full itinerary for all the great inclusions on this tour

Cost \$3070 pp twin / \$770 single

Heron Island's Coral Cay to Hervey Bay Explorer **27th March- 4th April 2025** **9 Days & 8 nights** **(3 rooms left)**

Experience nature at its best on Heron Island, situated on a coral cay. It is world famous for its spectacular reef and is a sanctuary for an extraordinary variety of marine life. This natural coral cay provides a genuine eco-experience and hosts a large nesting population of Loggerhead turtles. We will spend 2 nights enjoying the resorts facilities and the island, as well as exploring Gladstone, 1770, Bundaberg, Hervey Bay & Maryborough back on the mainland. Excursions to Bundaberg Rum distillery, Hinkler Hall of Aviation, a sunset cruise at Hervey Bay and a 1770 Larc history tour are just some of the amazing experiences we will include on this 9 day tour. With no wasted travel days, we have included return flights from Newcastle so we have plenty of time to enjoy this amazing tour of Queensland and the Capricorn coast.

Includes return flights ex Newcastle. All touring in Old is on the brand new 34 seat Tuncurry Coach Tours Coach

Cost \$ 5350 twin single room extra \$845pp

The Gulf Savannah Experience ! **Tues 27th May to Fri 6th June 2025** **11 Days & 10 nights** **(SOLD OUT)**

The Gulf Savannah is a timeless landscape of natural treasures. A former frontier tackled by gold prospectors and cattle farmers, occupied by our country's indigenous people. A place pocketed with natural wonders, including the world's longest lava tubes and Australia's youngest gorge. Our Gulf Savannah tours showcase the best of the Australian savannah. You'll enjoy true Australian hospitality and sample the various styles of cuisine, as rich and colourful as the fascinating savannah outback landscapes and lifestyles you will encounter. There are too many highlights to list but some of the best are; **Herberton Historic Village, Malanda "Savannahlander" Train experience, Karumba Cruise, Burke & Wills Camp # 119**

"Gulflander" Train experience, Normanton, Georgetown, Forsayth, Ravenshoe, Cobbold Gorge Cruise, Undara Lava Tube tour

Cost Includes return flights ex Newcastle \$7090 pp twin / \$1500 single

The Wonders of the Kimberley **Thur 24th July to Tue 5th Aug 2025** **13 Days & 12 nights** **(ONLY 12 SEATS LEFT !!!)**

For the last 3 years we have tried to get you all to the Kimberley's and at last we have found the perfect tour to capture this remarkable destination. The Kimberley's are one of the most visited destinations in Australia and the availability of these remote areas is extremely limited due to the short time frame that you can visit the area safely. The Top End of Australia, from Western Australia to the Northern Territory, was made for postcards. The yawning gorges, mirror-like waterholes, immense rock formations, wild national parks... All wrapped in millennia strong First Nations culture that guides any tour through the region. With our hosts from AATKings and their accredited guides to take us to the remote and exclusive sights within the national parks, we are destined for one of the most memorable tours that we have ever done. Our tour starts in Broome and ends in Darwin with stops at El Questro, Fitzroy Crossing, Kununurra, Halls Creek, Emma Gorge & Katherine and includes a special dinner under the stars. This is super exciting!

Cost Includes return flights ex Sydney

\$ 12,950pp twin / \$3650 single

Cape York Expedition **13th Sept- 22nd Sept 2025** **10 Days & 9 nights** **(ONLY 4 ROOMS LEFT)**

This unique tour to Cape York Peninsula will capture Australia's beauty and harsh environments at its best. Arriving at the tip of country on this Far North Queensland tour, you'll feel like you're on top of the world. **On our 10 day luxury 4WD adventure**, you will expect to witness waterfalls, rainforest, wetlands and outback cattle stations.

Tuncurry Coach Tours love providing bucket list experiences and this is one of them! Tuncurry Coach Tours along with our host from Heritage Tours will deliver an unforgettable trip with a highly experienced Travel Director/Driver & tour escort for that added attention to detail. We will also spend **pre and posts nights in Cairns** with a whole free day up your sleeve to enjoy this beautiful area. We have taken the worry out of this trip with everything planned from day 1 to day 10. Places we will visit: **Cairns | Cooktown | Lakefield National Park | Musgrave Roadhouse / Weipa / Bramwell Station | Seisia | The Tip | Torres Strait Islands | Thursday Island** **Cost \$7680pp twin / single room extra \$1500**

Includes, Accommodation, Return airfares ex Port Macquarie, Transfers, entries, tours and most meals as per itinerary. Please read full itinerary before booking

Norfolk Island **Thur 16th -25th Oct 2025** **10 Days & 9 nights** **(SOLD OUT)**

Come with us as we discover the beautiful Norfolk Island and its fascinating history. This trip would not be complete without tours of its famous **convict buildings and cemeteries, historic Kingston, Cascade and Longridge**. Plenty of time will also be spent exploring the Island itself including, the **Queen Victoria gardens and homesteads, Anson Bay, Pitcairn Settlers Village** and of course the **10 acres of magical Norfolk pines**. Highlights of this trip progressive dinners in the Island homes, Paddock to Plate, Island Fish Fry, Wonderland by night, Barney Duffy BBQ Indulgence tour, ghost tour and a Murder Mystery night & a night as convict. **Cost includes, transfers, pre & post accom with dinner, return flights ex Sydney all tours and experiences.**

Cost \$5350 twin / Single Room extra \$920

*** New Bag Tags for Overnight trips**

For all Overnight trips, please ensure that you have your Guided Journey's Luggage tag attached to your luggage. Each person that is booked on an overnight tour will receive 1 FREE bag tag. If you lose your tag please advise us and we will organise a replacement. All replacement bag tags will cost \$4.00. These tags can be easily transferred onto different luggage for each trip.



*** Why do I need a bag tag?** Your bag tag is unique to your pick up & drop off location for each trip. The tags ensure, that we pack your luggage in the correct order on the coach and helps us to identify our groups luggage in airports and hotels

*** New Name Badges for overnight tours-** For all overnight tours, passengers wear a name badge to identify you as part of our group and to help you make new friends while on tour. One magnetic Badge will be given to each passenger for them to keep and wear when ever they book on any over night trip. These badges are the responsibility of each traveller to bring with them on each trip. If you lose your badge these can be purchased for \$9 to replace them.



Tour Participation Conditions

Since the first day of operation in 1993, Tuncurry Coach Tours have been providing coach tours all over Australia. Now celebrating its 30th year of operation, we reflect on how Tuncurry Coach Tours has grown into an exceptional business with a strong reputation for delivering unique and memorable travel experiences that we are extremely proud of.

Tuncurry Coach Tours understand that Travel, Safety and Care are inseparable. So when you book with Tuncurry Coach Tours, you are booking with the reassurance and peace of mind that you will receive the best 'Guided Journey' that we can offer.

As a small, husband & wife tourism business, we pride ourselves on the level of care and attention to detail that is given to every passenger and itinerary, on every trip. We are constantly, evolving, improving and broadening our service and have become more than just a coach business. We are a Guided Journey! We set ourselves above the rest and offer what other travel escorts don't.

At Guided Journeys with Tuncurry Coach Tours, you will experience the difference! With an experienced coach driver and tour director on each trip, you will travel with ease knowing that everything is taken care of. There's no more thinking or worrying from the moment you step on board your tour. We take the worry out of holidaying.

From the very first day, you will feel like you are a part of a new travel family. You are listened to, cared for and included by not only the team but all members of the tour and by the last day you will have made some lasting friendships.

Our Guided Journeys are designed for those who want to see the best parts of Australia and enjoy making new friends. Each Tour is complete with amazing experiences, luxury transport, culinary delights, all-inclusive packages and ample time for relaxation, culture and heritage. You will receive excellent accommodation, 5 star service, heaps of fun, but most of all, participating in experiences that you will remember forever.

We can't wait to see you on board and welcoming you to our travel family.

Please familiarise yourself with the below *Tour Participation Conditions* to ensure you are prepared for your next Guided Journey.

Happy travels, Lisa & Adam

AGREEMENT: By paying the required deposit per person per tour to Tuncurry Coach Tours, you acknowledge that you have read, understood and accepted these Tour participation conditions along with the Booking terms and conditions, which make up the contract between you and Tuncurry Coach Tours.

TRAVEL INSURANCE: Travel insurance is highly recommended for all guests covering all applicable dates of travel with the Provider. This insurance should cover: trip interruption, personal injury, medical expenses, evacuation and repatriation cover including during pandemic events. The choice of insurer is yours but please be mindful that the availability of travel insurance and extent of cover is constantly changing. Tuncurry Coach Tours cannot be held responsible for your failure to obtain insurance which is appropriate, and we recommend you purchase your insurance at or soon after booking your trip. Tuncurry Coach Tours will not be held liable for any costs incurred by the guest resulting from their failure to obtain adequate travel insurance.

GUIDED HOLIDAYS: When touring with Tuncurry Coach Tours, you will be travelling by air-conditioned luxury motorcoaches, minibus or 4x4 vehicles, trains, cruises, ferries and intra-trip flights including light aircraft as described in the respective itinerary. Please note on some regional trips, transfers and sightseeing trips, a smaller motor coach without toilet facilities may be used. Toilets may be affected by higher altitude or extreme weather conditions such as freezing temperatures and for the comfort of those on board the motorcoach the toilets may have to be closed. In these circumstances, additional rest breaks will be incorporated into the itinerary.

TOUR PRICES: Prices are per person, based on two persons sharing a room with private bath or shower. If you are a single traveller, you will be required to pay the additional single supplement price as outlined on the itinerary.

ACCOMMODATION: The accommodation provided will consist of either one Double bed or two single beds depending on your booking. Every effort has been made to reserve rooms without stairs and with walk in showers; however, on some occasions, rooms with a shower over a bath is the only option available. Whilst these requests have been made to the suppliers, Tuncurry Coach Tours will not be held responsible for the allocation we have been given at check in.

Special room requests (Disabled rooms & lower-floor rooms) must be made at time of booking. Special room requests are not guaranteed and are based on availability at time of check-in. Many hotels, resorts and luxury tented camps are 100% smoke-free, including all guest rooms, restaurants, lounges, meeting rooms and public spaces. Smoking in a non-smoking room will result in a fine.

Tuncurry Coach Tours reserves the right to substitute accommodation which is of a similar standard when alterations to an itinerary occur. Please note that hotel room sizes, standards, facilities and services provided may vary from region to region and are often local in style and may not have air-conditioning.

MEALS: Most meals are included as detailed on all holiday itineraries. Where meals are not included, this will be at an additional expense to the traveller. All special meal requirements, including allergies, must be provided at time of booking and are passed on to the suppliers. Please note that requests are received on a request basis only. Tuncurry Coach Tours cannot assure that special meal requests will be fulfilled and will not assume responsibility or liability if requests are not fulfilled. If you have a severe allergy, it is the travellers responsibility to carry all medical equipment necessary if a reaction occurs.

LUGGAGE: Due to limited motorcoach capacity, a single bag is allowed not exceeding 20kg. Carry-on/hand luggage is restricted to one piece per person, not exceeding 7kg to fit under your coach seat or in the small overhead compartment. Carry-ons with telescopic handles and wheels will not fit in the overhead compartments or under seats and therefore, cannot be accepted as carry-on luggage. Carry-on/hand luggage handling is the responsibility of each guest and must be taken on and off the coach by you each day of the guided holiday. Please be advised that stricter luggage allowances may be in place for other methods of transportation such as flights and cruises. Please read each tour brochure for baggage limitations.

The weight indicated is in line with WHS regulations for lifting and at any time you may be asked to load or unload your own luggage.

It is each passenger's responsibility to transfer their own luggage to and from hotel rooms. Our staff or fellow passengers are not responsible for carrying your luggage and will not carry your luggage to and from your rooms. Tuncurry Coach Tours shall not be liable for loss or damage to luggage or any guest's belongings. Guests should immediately report lost items to the Travel Director who will assist in completing a lost property form that can be used for an insurance claim.

TIPS: Tips are included in your full tour cost for services on all guided holidays, which include third party suppliers, coach drivers and guides. TIPS are not included for Tuncurry Coach Tours employees whose tips/gratuities should be extended on a voluntary, individual basis at the end of your holiday.

COACH SEATING: For all Tuncurry Coach Tours extended tours, passengers will participate in a daily seat rotation system to ensure that everyone enjoys a comfortable viewing tour. On the first day of the tour, a seat number will be drawn for each passenger (couples take one number). The following days of the tour each passenger will move to the next consecutive number which is randomly placed around the coach. It is required that each passenger remain in that seat for the full tour day. For day trips and shows, passengers will remain in their chosen seat number selected that morning when boarding the coach.

Tuncurry Coach Tours reserve the right to set aside seating for individuals on a case by case situation. This is at Tuncurry Coach Tours discretion and they will not tolerate complaints if your request is refused. This decision is based purely for the safety of the persons travelling. Please note: Tuncurry Coach Tours will not reserve seating for people that suffer from motion sickness. If you suffer from motion sickness it is the passengers responsibility to manage this with medication or similar. Tuncurry Coach Tours, pride ourselves on coaches that are clean and comfortable. To ensure this occurs we do not allow food or drink (bottled water excluded) to be consumed on the coach. In addition to this, should the ticket holder or any member of their travelling party lose control of their bodily functions including vomiting, urinating or defecating within the vehicle a cleaning fee will be charged of \$300 per event. If the resulting damage is such that the coach is unfit for use the following day/s additional charges will be incurred based on the cost or a replacement vehicle for that days event/s.

On a full coach the tour director, will advise which side of the coach will disembark at one time to ensure that the disembarking process is time efficient & safe. It is courtesy to remain in your seat until the end of disembarking if you need to access personal belongings from the overheads or if you have limited mobility.

FLIGHT SEATING: Tuncurry Coach Tours does not hold block space on any airline and does not assure seat availability for every single trip departure date. All flights are booked in a group allocation and at a group price. Not all airlines offer pre-assigned seats which will be at an additional expense. Seat assignments are not guaranteed and are subject to change without notice due to a schedule change, equipment change or other unforeseen circumstances. Seating is solely under the airline's control. Any additional charge imposed by airlines will be at the guest's expense.

Itinerary changes due to flight delays and schedule changes is solely under the airline's control. Tuncurry Coach Tours reserves the right to offer alternative schedules for itineraries affected by airline schedule changes and equipment. Flight delays, flight cancellations and schedule changes are the responsibility of the airline. Tuncurry Coach Tours will not be responsible or liable for such delays or rescheduling and extra charges. It is the guest's responsibility to request frequent flyer credit from the airline.

MINIMUM NUMBERS: All tours are based on a minimum number of persons travelling. If a trip fails to satisfy minimum numbers, the trip may be cancelled or rescheduled. If we are using a third party operator, they may reserve the right to back fill the tour with outside passengers to make up the minimum numbers.

HEALTH & MOBILITY: Tuncurry Coach Tours welcomes guests with additional needs or disabilities. Please note the following:

1. In purchasing your holiday, you attest that you are physically fit for it.
2. Guests must advise Tuncurry Coach Tours, at time of booking, of any physical, medical or other additional needs that require accommodating. At this time, Tuncurry Coach Tours will discuss the tour requirements with individuals. Tuncurry Coach Tours may exclude an individual from participating in a guided holiday or an activity if the individual's participation poses a threat to the health or safety of others. This decision, made solely by Tuncurry Coach Tours, to exclude an individual will be based on an individualised assessment based on reasonable judgment that relies on current medical evidence or on the best available objective evidence to determine the nature, duration and severity of the risk, the probability that potential injury will occur and whether reasonable modifications of policies, practices or procedures will mitigate the risk. No refunds will be given if the decision is made to exclude a guest.
3. Tuncurry Coach Tours do not provide personal devices (such as wheelchairs, hearing aids or prescription eyeglasses) or services of a personal nature (such as eating, toileting or dressing). A traveller who requires services of a personal nature (eating, toileting or dressing, as examples) should strongly consider bringing a companion to provide such assistance and must understand that fellow passengers or Tuncurry Coach Tours staff will not be available for such purposes. Tuncurry Coach Tours cannot guarantee disability access or accommodation for guests travelling on guided holidays.
4. Regrettably, motorised scooters are not allowed on guided holidays.
5. Some guided holidays include rough terrain, extensive walking over cobblestone streets, uneven pavement, steps and/or locations which may not be easily accessible by wheelchair & walkers. Please read the full itinerary before booking a tour.
6. For all overnight tours, you are required to be physically and mentally independent and manage your own luggage. If you require a walker to assist your walking, you will need to travel with a companion that can assist you with your physical needs and requirements. Tuncurry Coach Tour staff and fellow passengers are not trained to support people with limited mobility.
7. Travel times on our trips vary from day to day depending on the destination. For your comfort we make regular stops and try to keep each section no longer than 2 hours. However, depending on your medical history, some people may be at risk of discomfort or deep vein thrombosis (DVT) if they remain immobile for a long period on a journey. If you have had DVT, pulmonary embolism, a family history of clotting conditions, cancer, or treatment for cancer, stroke, heart or lung disease, or if you have had major surgery in the past three months, we recommend you consult your doctor before travelling.
8. All passengers will be required to fill out a Tuncurry Coach Tours Medical Form for all overnight trips, which can be used in an emergency situation, where an ambulance/medical specialist may need to be accessed. It is recommended that passengers carry any medical scripts/medications that may be used in an emergency whilst on tour.
9. Should an accident or incident occur, Tuncurry Coach Tours crew may administer first aid. A defibrillator is at all times carried on board our coach and may be used in the event of a major medical emergency to which clothing may need to be removed.

BEHAVIOUR: Tuncurry Coach Tours are here to provide the best services possible but in doing so we will not tolerate abusive or aggressive behaviour from our guests. We will terminate the holiday of guests who assault our staff, suppliers or fellow guests or who are abusive or aggressive to them and are generally affecting the enjoyment of others with their behaviour and you may be barred from future trips with Tuncurry Coach Tours. Full cancellation charges will apply and no refund will be made if you are removed from a tour. We shall have no obligation to pay compensation or meet any costs or expenses (including but not limited to alternative accommodation and return transportation arrangements) guest may incur as a result of the travel arrangements being terminated.

ITINERARY VARIATIONS: Tuncurry Coach Tours strives to improve trip itineraries, services and features. If improvements can be made, or if circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels. Certain activities may not be available due to seasonality or weather conditions or other circumstances beyond our control. If your enjoyment may be diminished by such limitations, please consider this before booking and ensure that you take these risks into consideration when booking your trip.

SAFETY: Where the guest occupies a motorcoach seat fitted with a safety belt, Tuncurry Coach Tours nor the coach organisation will be liable for any injury, illness or death or for any loss or damages or claims whatsoever arising from any accident or incident, if the safety belt is not being worn at the time of such an accident or incident.

HEALTH: If you fall ill whilst on a tour, you will be asked to remove yourself from the days touring or until need be to minimise exposure to the rest of the passengers and staff. No refund will be given for missing parts of the tour, unless Tuncurry Coach Tours are refunded. You may be asked to seek medical advice before rejoining the tour. If you have tested positive for Covid 19, you will need to remove yourself from the tour and arrange your own way home from the trip. This will be at the passengers personal expense. Anyone with cold or flu like symptoms will be asked to test for covid 19 and will be required to wear personal protective equipment, such as use of face-masks.

GROUP PHOTOS: We take the data privacy of our travellers and guests very seriously and are committed to abiding by the associated governing laws. Please be notified that from time to time our Travel Directors may organise group photo opportunities as part of trip experiences. This may also extend to candid photos taken throughout a tour. Such photos may be shared to our company social media channels such as Facebook, Instagram, Twitter, or LinkedIn. We will not share the image with anyone for any use other than for Company promotion. Please remove yourself from the group photos organised by the Director if you choose not to participate.

COMPLAINTS PROCEDURE: If you have a problem during your holiday, please inform Tuncurry Coach Tours immediately, who will try to make things right. It is important that you provide us the information quickly. Failure to follow this procedure may delay or deny us the opportunity to investigate and rectify the problem, which may affect the way your complaint is dealt with and your rights under this contract. In any legal action, arbitration, or other proceeding to enforce, interpret or construe the terms of this Agreement, or concerning any grievance relating to the trip, the prevailing party shall be entitled to recover actual reasonable attorneys' fees, costs and expenses.

Please note: The *Tour Participation Conditions* are related to coach travel etiquette and tour related information. Please refer to our Full booking terms and conditions before booking.

Revised 3rd June 2024